# **Jacob Boicken**

# **Work Experience**

#### **IT Help Desk**

### Aug 2021 – Present

May 2020 – Aug 2020

Jan 2020 – May 2020

**Expected May 2023** 

ISU LAS Information Technology, Ames, Iowa

- Managed user accounts and privileges, hardware resources, software, and passwords/keys for ISU's largest department
- Handled faculty computer and network issues (ServiceNow)
- Explain computer and security literacy with faculty after endpoint security incidents

#### **Information Security Intern** May 2022 – Aug 2022

EMC Insurance, Des Moines, Iowa

#### Shadowed SOC Analysts utilizing SIEM, SOAR, and EDR

- Coordinated internal/external penetration tests w/ new vendor
- Conducted phishing campaigns and vulnerability scans
- Reviewed Active Directory admin privileges for account separation
- Assessed emerging security tools and solutions
- Developed security team's agile workflow (Jira)

#### **Research Intern**

### ISU College of Engineering, Ames, Iowa

- Researched Rust and Go languages to replace C for introductory programming coursework
- Reviewed the languages' memory safety and management, garbage collection, strong vs weak typing, and syntax
- Developed new programming labs for the upcoming semester

#### **Corporate Breach Researcher**

ISU College of Business, Ames, Iowa

- Researched the financial costs, public reporting, and intrusion methods of Target 2013, Equifax 2017, and Capital One 2019 breaches
- Built a case study for students reviewing the organizational and technical shortcomings of the businesses and importance of security

# **Education**

#### **BS** – Cybersecurity Engineering

Iowa State University, Ames, Iowa

- Cumulative GPA: 3.94
- Dean's List for 7 semesters
- Participated in CTF events and Cyber Defense Competitions

# Contact

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- linkedin.com/in/jacob-boicken
- github.com/p0l1t1c1an

# Skills

#### **Programming Languages:**

• Java

• SOL

- C/C++
- Python • Rust
- Assembly
- POSIX shell • Powershell

### Software/Tools:

- Splunk • Siemplify (SOAR) (SIEM)
- ServiceNow Jira
- KnowBe4 • Tenable • Kubernetes
- Docker
- Git

### **Operating Systems:**

- Unix-like
- Windows • MacOS
- Linux • BSD

# **Projects**

# Chirrup

Programmed backend web service, set up CI/CD pipelines in GitLab, and maintained mySQL database for twitter-esque Android app

# **Personal Website**

Design and manage my personal website through Github

# Homelab

Maintain, monitor, and filter home network with OPNsense firewall and Cisco switch

Deploy and manage Kubernetes cluster and Docker containers to provide home services